

Digital Government's Finest Showcased by the Center for Digital Government

SACRAMENTO, CA (Sept. 1, 2011) e.Republic's Center for Digital Government has announced the 2011 winners of its annual Best of the Web and Digital Government Achievement Awards.

In its 16th year, <u>Best of the Web</u> (BOW) recognizes outstanding government portals and websites based on innovation, functionality and efficiency. The BOW <u>first place winners</u> are Arkansas (state), Seattle, (city) and Stearns County, Minn. (county).

The <u>Digital Government Achievement Awards</u> (DGAA) highlight outstanding agency and department websites and applications. Forty-three awards in six categories were given this year.

"The goal of every government website is to provide online services and information to constituents," said Cathilea Robinett, executive director of the Center for Digital Government. "However, this year's winners have taken the power of the Web to the next level – combining clear communication, design aesthetic and easy navigation. Their foresight and leadership is creating unforeseen opportunities in government-to-citizen interaction and positioning the portal as a critical piece of public service delivery. The Center thanks them for their continuing innovation and congratulates them on their achievements!"

2011 BEST OF THE WEB AWARDS

State Portal Category:

1st Place: Arkansas 2nd Place: Utah 3rd Place: Indiana 4th Place: Rhode Island 5th Place: Texas Finalists: Alabama Kansas Michigan Tennessee

City Portal Category:

1st Place: City of Seattle, Wash. 2nd Place: Louisville Metro Government, Ky. 3rd Place: City of Arvada, Colo. 4th Place: City of Riverside, Calif. 5th Place: City of Danville, Va. Finalists: City of Fort Collins, Colo. City of Mesa, Ariz. City of Raleigh, N.C. City of Richmond, Va. City of Tampa, Fla.

County Portal Category:

1st Place: Stearns County, Minn. 2nd Place: Oakland County, Mich. 3rd Place: Miami-Dade County, Fla. 4th Place: Pinellas County, Fla. 5th Place: Roanoke County, Va. Finalists: Clark County, Nev. County of Alameda, Calif. Fairfax County, Va. King County, Wash. Monroe County, N.Y.

2011 DIGITAL GOVERNMENT ACHIEVEMENT AWARD WINNERS

Government-to-business category Winners:

Air Resources Board Equipment Registration System (ARBER), CalEPA Maine One-Stop Background Check Online Assistance System for Insurer Submittals (OASIS), California Oregon ePermitting The Automated Collection Enhancement System (ACES), California **Honorable Mention:** Utah Online Notary

Government-to-citizen City government category Winners:

CCMobile, Corpus Christi, Texas Citizen Participation in City Government via Keyword Alerts, Georgetown, Texas Data.Seattle.Gov Mayor's Participation Action and Communication Team, Richmond, Va. Richmond Grows Gardens Online Permit Application

Government-to-citizen County government category Winners:

eTownHall, Pinellas County, Fla. Mobile Touch, Oakland County, Mich. My Bexar Community Dashboard, Bexar County, Texas My Waterworks Account Manager (MyWAM), Los Angeles County, Calif. North Coastal and North Inland Region Video Interviewing, San Diego County, Calif. Stearns County Sheriff Public Safety Services **Honorable Mention**: BAAQMD Website, Bay Area Air Quality Management District, Calif.

Government-to-citizen State and Federal government category Winners:

Arkansas.gov Mobile Portal and Online Services Suite Benefits.gov, U.S. Department of Labor Michigan Bridges Nebraska ClickDMV Oregon Open Data (data.oregon.gov) PA Compass Utah Online Voter Registration **Honorable Mentions**: Crystal Cove EduGator, California Montana Connections Serving Californians Wirelessly Through the m.ca.gov Website

Government-to-government category Winners:

Anonymous Wireless Address Matching for Travel Speeds, Houston TranStar Boston Legislation Information Management System (LIMS) California Courts Protective Order Registry Clark County, NV Integrated Justice Information System (CC-IJIS) Common Integrated Justice System (CIJS), Texas Conference of Urban Counties **Honorable Mentions:** GeoSpace - SOA Enabled Geospatial Infrastructure for Whole of Singapore Government Portage County, OH Enterprise-Wide GIS

Salt Lake City, UT Police Records Collaboration

Government internal category Winners:

Centralized Transcription Services, California Collaboration Breeds Success: California Web Refresh Effort Data Center Consolidation and Relocation Project, California HCDA Mobile Criminal History, Harris County, Texas Snow Operations Map, Overland Park, Kan. **Honorable Mentions:** Employee Intranet Inside.Arvada.org, Arvada, Colo.

Employee Intranet Inside.Arvada.org, Arvada, Colo. Green Output Online Project (GO-Online), California

The Center for Digital Government is a national research and advisory institute on <u>information</u> <u>technology policies and best practices</u> in state and local government. The Center is a division of e.Republic, a national publishing, event and research company focused on <u>smart media</u> for public sector innovation.

Contact: Janet Grenslitt Director of Surveys and Awards Jgrenslitt@centerdigitalgov.com