

## Resilience in Planning and Practice

I helped build resilience in the County by 1) developing resilience strategies for the County’s next climate action and resilience plan for government services and operations (CAP); and 2) putting some of these strategies into practice by working with cross-functional teams on climate-related outreach, communications, and emergency planning.

1. Strategic planning for resilience: I researched and developed 104 action items for consideration for the community resilience and green economy sections of the CAP and co-led the process for developing targets to measure progress towards resilience.

2. Strategy to practice: I put resilience strategies into practice by creating multilingual communications materials to publicize resilience-related programs. I worked with partners in public health, social services, and community-based organizations to publicize those materials. I also reviewed and provided background research for emergency plans to respond to Public Safety Power Shutoffs and poor air quality days.



### Medical Baseline Program

You may be eligible for a lower rate on your monthly energy bill and extra notifications during Public Safety Power Shutoffs



### Programa Medical Baseline

Usted podría calificar para una tarifa más baja en su factura mensual de energía y notificaciones adicionales durante Suspensiones del Suministro Eléctrico por Motivos de Seguridad Pública

I wrote, designed, and shared these outreach materials in English and Spanish.

## Results and Achievements

Climate Action Plan development:

- Identified over 100 potential action items for the plan that will serve as the County’s blueprint for resilience work for the next five years.
- Engaged stakeholders across 11 agencies in climate plan development.

Outreach and emergency planning:

- Created or translated 30+ social media posts in English and Spanish.
- Supported 6 key partners in healthcare and emergency services who collectively reach hundreds of thousands of community members to help them perform resilience outreach.

## Key Lessons

- The pursuit of equity, such as providing information in multiple languages, is an ongoing process – always keep learning.
- Building relationships and working with partners is key to being successful in the sustainability field, especially at a large organization.
- Thoughtful, intentional project management and facilitation can make a huge difference in a complex project.

